Why does my password reset link say “Invalid key”

Technical/Computer Issues · https://wineschool.us/help/why-does-my-password-reset-link-say-invalid-key/

This usually happens when multiple password reset requests are made.

For security, only the **most recent** password reset email works. If you click an older reset email after requesting a new one, the system will show an “Invalid key” message.

How do I avoid this problem?

- Request a password reset **once**
- Open **only the newest email** you receive
- Ignore or delete older reset emails

What if I already clicked the wrong link?

- Simply request another password reset
- Use the newest email that arrives
- If the problem continues, contact support and we can reset it for you manually

Is this an error with my account?

No. This is a normal security feature designed to protect your account.

Can support fix this for me?

Yes. If needed, we can manually reset your password so you can log in immediately.