Scent Kit Questions

Current Online Students · https://wineschool.us/help/scent-kit-questions/

How do I identify the scents?

You can find detailed information on identifying the different scents here: https://wineschool.us/scents/

"*When will my scent kit arrive?*"

It typically takes 2-3 weeks from the time of ordering, although it may take longer during busy periods or holidays or any delays caused by USPS.

Why does my order for a scent kit say "Processing"?

Your order is in our shipper's queue. The status will change to "Completed" once it is ready to ship.

Will I receive a tracking number for my scent kit?

Yes, our shipper will send you a USPS tracking number after your order has been completed.

The tracking number says my kit was delivered but I didn't receive it!

We will confirm the status of the package with our shipper. However, we do not have control once the package is with USPS. In such cases, you will have to contact your local post office directly.