Notice for Yahoo, Comcast, Outlook, and Hotmail Users

Technical/Computer Issues · https://wineschool.us/help/notice-for-yahoo-comcast-outlook-and-hotmail-users/

Yahoo, Comcast, Outlook, and Hotmail are notoriously unreliable. It is imperative that you take additional steps to make sure you can receive our emails with important notices and information about the course.

YAHOO, OUTLOOK, and HOTMAIL

The first thing to do is whitelist our email address, nws@wineschool.us.

COMCAST USERS

Comcast is a bit different than other email providers, as they block over 95% of all incoming emails. The first step is to add nws@wineschool.us as a contact: https://www.xfinity.com/support/articles/delete-contact-universal-address-book

You may have to call their Customer Security Assurance department at 1-888-565-4329 between 6:00 am-2:00 pm EST.

CHANGING EMAIL ADDRESS

If this does not work, or you would prefer to change your email address, you can do so. Please post a request via our ticket system. You will need to supply us with your name, current email address, and the email address you want us to replace it with.

Once we have changed your email address, you will be able to receive our emails.