I finished my course, but the course is showing as “Incomplete”

Current Online Students · https://wineschool.us/help/my-course-is-complete-but-says-i-am-missing-a-step/

It is most likely that part of your exam has not yet been graded. Final exams can take up to six weeks to be graded. If you have not received a grade after such time, please contact us for assistance.

You may also have received a failing grade on a quiz. If so, retake it as many times as necessary to achieve a passing score. (Quizzes, unlike exams, can be taken multiple times.)