I didn’t receive my scents/exam materials/pin

Current Online Students · https://wineschool.us/help/i-didnt-receive-my-scents-exam-materials-pin/

It typically takes 2-3 weeks from the time of ordering, although it may take longer during busy periods or holidays or any delays caused by USPS. Our shipper will send you a USPS tracking number after your order has been processed.

If the tracking number says the package was delivered, but you didn't receive it, we will confirm the status with our shipper. However, we do not have control once the package is with USPS. In such cases, you will have to contact your local post office directly.