Frequently Asked Questions

Digitization Project (Expired) · https://wineschool.us/help/frequently-asked-questions/

The National Digitization Project was completed in December 2024. If you need to have credentials moved into the NWS database, you can do so here: https://wineschool.us/school/credential-verification/

1. **Who is eligible for the digitization of wine credentials?**
   - Anyone who has completed a National Wine School (NWS) accredited program in the last ten years.
2. **Is there a deadline to opt-in for the digitization process?**
   - The digitization program will continue through 2025. It's advisable to start the process as soon as possible.
3. **Are there any fees involved in the digitization process, and if so, can these be waived or subsidized?**
   - There's typically a $100 fee, but some schools may cover these costs. Please check with your alma mater.
4. **How do I access my digital records once they are available?**
   - You will be provided an account at NWS, and credentials will be accessible through this account.
5. **What should I do if I encounter issues accessing my account or viewing my certifications?**
   - Use the troubleshooting tips provided, and if issues persist, contact NWS through the student support system.
6. **Will I be able to update or correct my personal information and credentials if there are errors?**

- Yes, you should be able to update your information. For credential errors, contact NWS directly for support.

7. **How will digitization affect my current job prospects or academic opportunities?**
   - Digitization enhances credential verification for employers and institutions, potentially improving job and academic opportunities.

8. **What are the benefits of having my wine credentials digitized versus maintaining the current paper-based certifications?**
   - Digital credentials are secure, easily accessible, and verifiable, offering a future-proof way to manage and share your achievements.

9. **How does the digitization process impact my eligibility for advanced certifications and master-level credentials?**
   - It provides a clear pathway and easier access to advanced and master-level credentials through updated records and prerequisites.

10. **How will my personal and academic information be protected during and after the digitization process?**
    - NWS employs secure, encrypted systems to protect your data, with access restricted to authorized users.

11. **Who will have access to my digitized records, and can I control this access?**
    - Primarily, you and NWS administrators. You may have options to control further sharing with employers or educational institutions.

12. **Whom should I contact if I have not received notifications or updates regarding the digitization process?**
    - Contact NWS through the provided student support system or the contact details given in the initial notification.

13. **What steps should I take if my certifications are not correctly reflected in the digitized system?**
    - First, review the troubleshooting documentation provided. Report the discrepancy through the NWS student support system, providing the necessary details for correction.

14. **How can I get technical support if I have trouble accessing the digital platform or specific features within it?**
    - Use the NWS support or help desk contact options for technical issues related to access or functionality.

15. **Will there be new features or tools added to the digitized system in the future? How will I be informed about these updates?**
    - Yes, new features and tools will be periodically added. Updates will be communicated via email or through the NWS platform.

16. **How does the National Wine School plan to expand or enhance digital offerings for alumni in the future?**
    - NWS continuously evaluates new technologies and educational tools to enhance digital offerings, aiming to support alumni's career and education goals.