Crashes or Slow Speeds

Technical/Computer Issues · https://wineschool.us/help/crashes-or-slow-speeds/

If you are having an issue where a video is halting, a quiz won't complete, a page won't load, or any other software issue with our site, please do the following before contacting us.

1. Sign out of your account.
2. Clear your browser cache.
3. Sign back into your account.

If you are still having computer issues, please makes sure you are using a modern internet browser like Chrome, Firefox, Edge, Safari, or Opera. If you are still having issues, please post a ticket for assistance. We will need the following information:

1. Are you using a phone, tablet, or computer?
2. What Operating System you are working on?
3. What internet browser you are using.?

We will also need a description of the issue you are having. A screenshot is always helpful to include for our reference.